



**Will County School District 92**  
"A Community Partnership Dedicated to Children"

Walsh Elementary School  
Reed Elementary School  
Ludwig Elementary School  
Oak Prairie Junior High School

Dear Parents and Guardians,

**First Student** will provide transportation for District 92's general education students during the 2019-2020 school year.

Please be advised that in the interest of safety, cameras (video and audio) will be utilized on all buses. The content of the video recordings are student records and are subject to District policy and procedure concerning student records. Only those people with a legitimate educational or administrative purpose may view the video recordings. If you have any questions or concerns regarding this practice, please contact Dave Blatchley (815-838-8031 ext. 1120).

Parents should contact **First Student** for bus timeliness concerns or questions, your school **Principal's office** for behavior concerns, and the **District office** (Ms. Sandy Doran, sdoran@d92.org) for route changes and other questions.

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**First Student contact names / numbers**

Merianne Cisneros, Assistant Manager

(815) 726-0033 – Merianne is the first point of contact for any dispatch issues.

Pam Dougherty, Manager

Same phone number as above

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We will again this year be using the FirstView parent app to track student buses. For safety purposes, you will need to sign up again; however, the PIN number has not been sent from FirstStudent yet. We will communicate in a separate letter once that is received.

We are looking forward to a year of safe, timely transportation for our students. Please help us achieve this goal by knowing your child's route number, location, and pick-up time (sent home by each school in August). Additionally, please have your student at the bus stop five (5) minutes prior to the scheduled bus arrival time. Waiting for students whom are not at the bus stop in a timely manner causes unnecessary delays for the entire route.

Thank you and we wish all of our students a successful 2019-2020 school year!